



EXCELLENCE IN SERVICE DELIVERY

We provide high quality services and deliverables.

We seek to understand and exceed the diverse needs and expectations of the children and families we serve, as well as all our internal and external customers and partners.



GO ABOVE AND BEYOND

We have a "can do" attitude and focus on finding solutions when faced with barriers.

We take the initiative to ask questions, make suggestions and act, rather than wait for others to do something.



INNOVATION

We are lifelong learners dedicated to incorporating new information and scientific advancement in our work.

We are always on the lookout for new ideas and opportunities to advance our mission.

We are creative, willing to try new approaches, celebrate successes, and learn from failures to continually improve our work.



TEAMWORK

We willingly share our knowledge with each other, and we support and encourage our coworkers across the agency.

We interact with our colleagues, MDT members, clients and all other associates with respect, integrity and compassion.

We strive to maintain positive and productive working relationships, to learn from our different perspectives, and to show appreciation for each person's contributions to our mission.